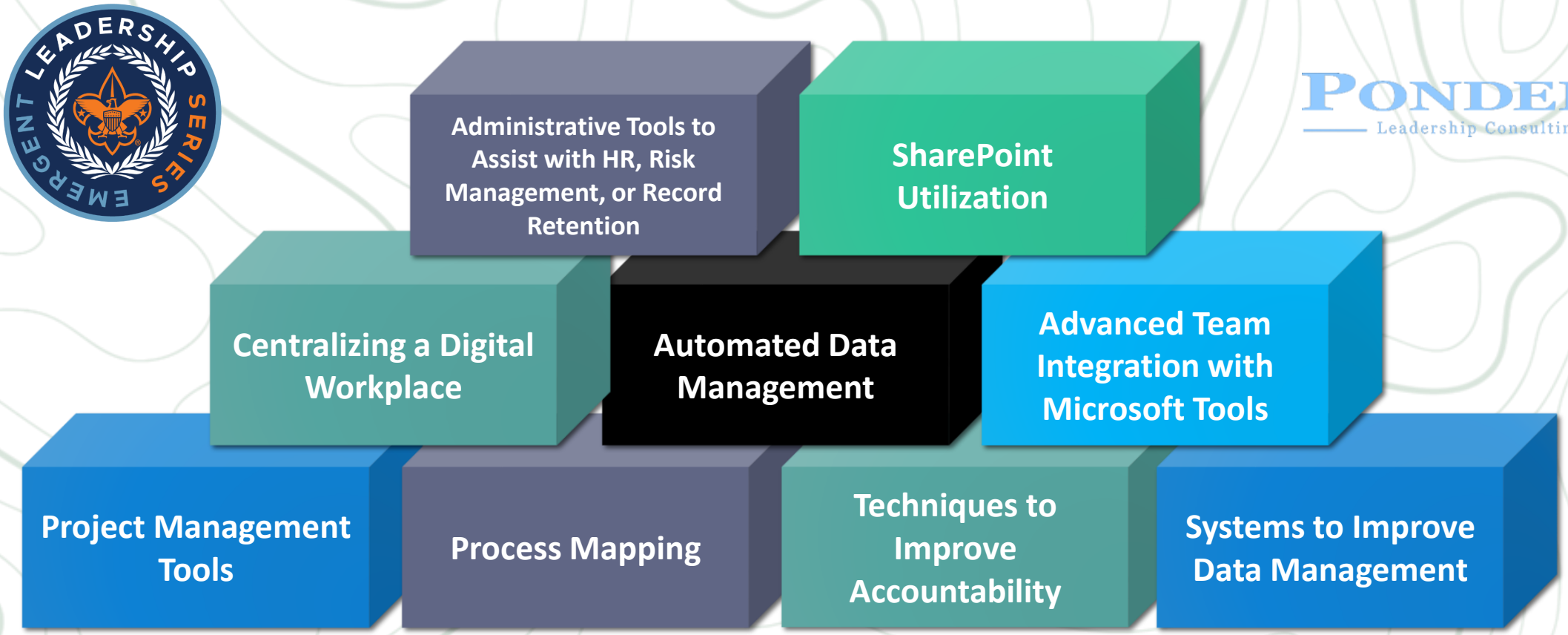
Customized Shared Service

Shared Service Opportunities



Pondera

Personal and Team Leadership Assessment Tool

PONDERA

Leadership Consulting

- Ease of use web-based assessment that makes completing the assessment easy and online visual reporting system that is accessible 24/7
- Dynamic data visualization and customized reports to visualize the insights and data in interactive and dynamic ways: Individual, Comparison, Coaching, and Team Reports
- Features four domains of personality. It's like multiple personality assessments in one:
  - Detailed insight using 25 scales of personality
  - Identifies a person's most natural personality style
- Raises awareness on how one manages themselves, their emotions, and their energy.

PONDERA

PVA Style
Maverick
Present-oriented person who lives in the moment, has a zest for experience, and is highly energetic and stimulus seeking.

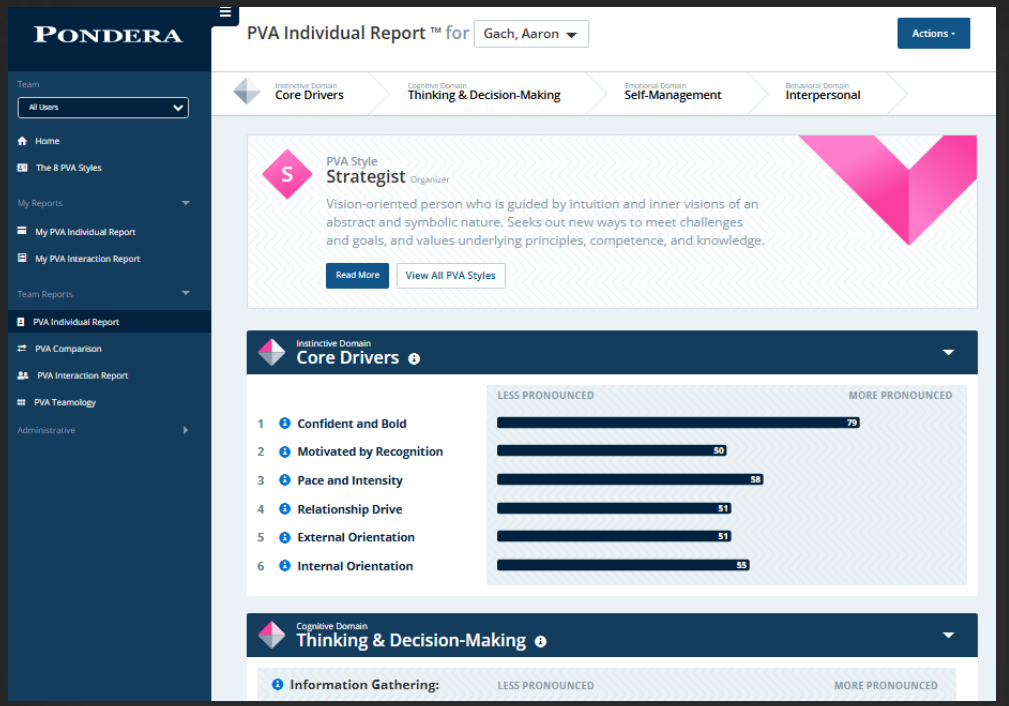
Read More | Strengths | Communication | Ideal Environment | Demotivators | Learning | Secondary Styles

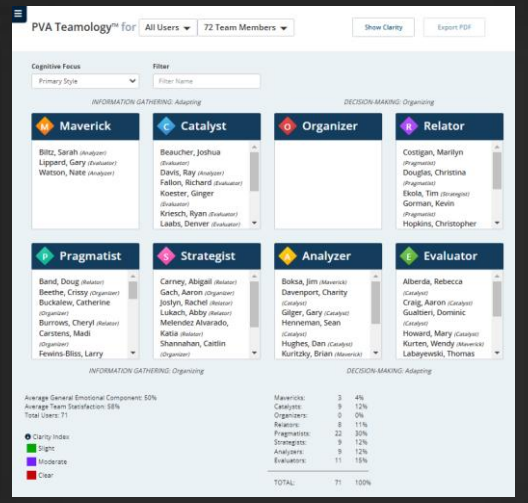
PVA Style
Catalyst
Future-oriented person who is alert to any new possibility, is full of ideas, and is a strong promoter of new enterprises that bring change and improvement.

Read More | Strengths | Communication | Ideal Environment | Demotivators | Learning | Secondary Styles

PVA Style
Organizer
Goal-oriented person who enjoys organizing people and events, seeks to establish a rational order to all things, and is results-focused, decisive, and matter-of-fact.

Read More | Strengths | Communication | Ideal Environment | Demotivators | Learning | Secondary Styles





MICHIGAN CROSSROADS COUNCIL SCOUTING AMERICA

ELS (Emergent Leadership Series)

Building Leaders out of Leaders – Nationwide Cohort

SELECTED COMMENTS FROM COHORT 3 PARTICIPANTS/ALUMNI

"Very well put together, would recommend."

"After 15 years working with this organization, you can still learn something new!"

"Exclusive time with Board President/Board members were great ways to help us understand the depth of the moving pieces to operate the organization."

"Content was well thought out and applicable."

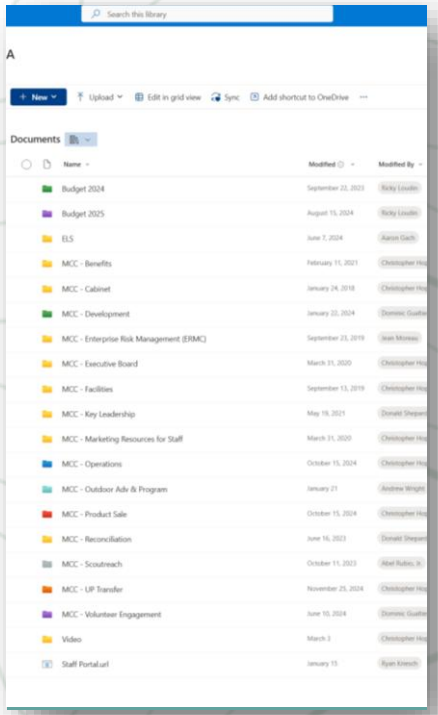
"I fell like my position gets to touch everything to some degree, so I must have cross functional knowledge. Also, good to expand on this with real stories from peers."

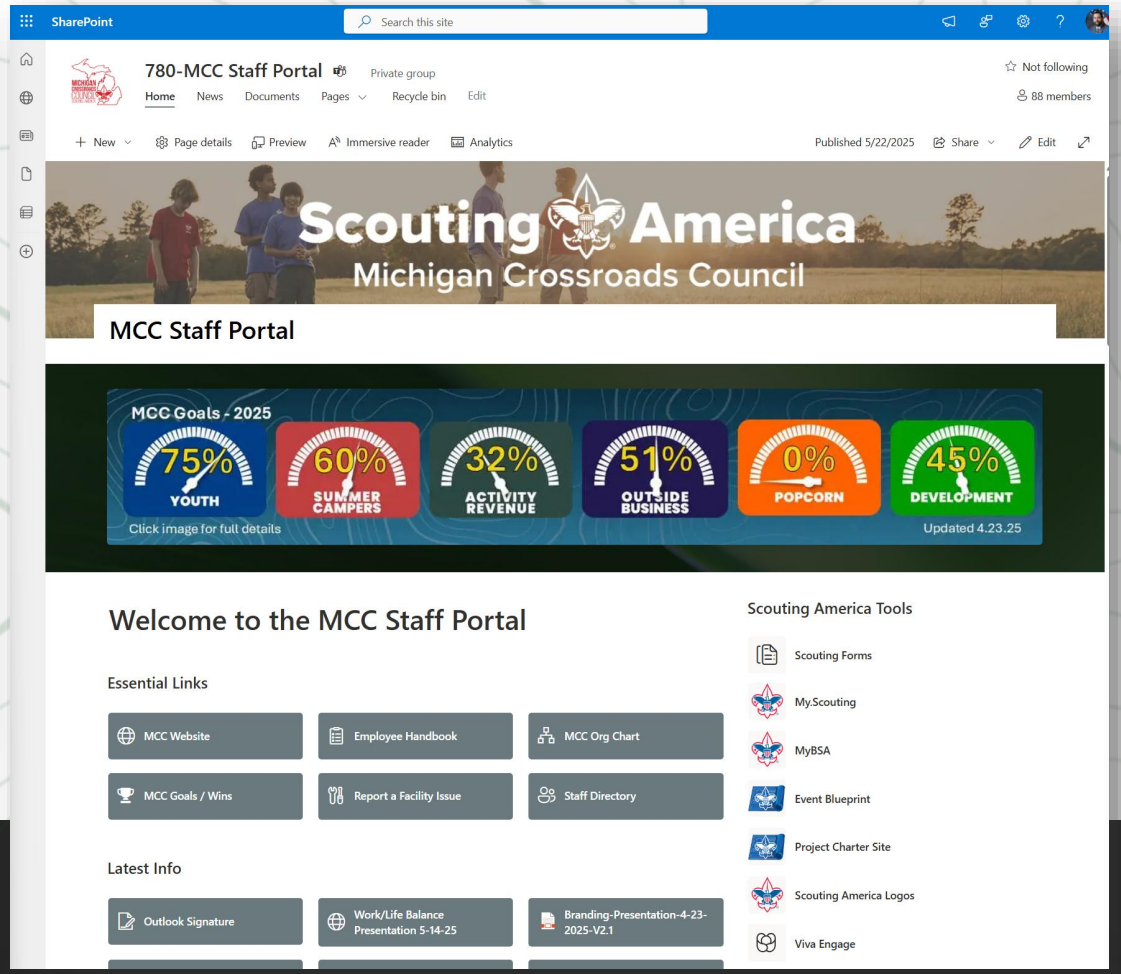
"I truly have learned a lot. I am happy to be an advocate of this program."

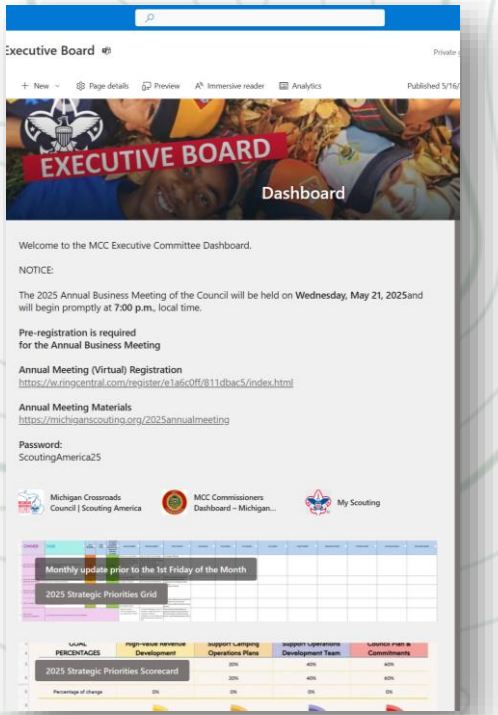
www.michiganscouting.org/ELS

SharePoint Utilization

Customized Service Options



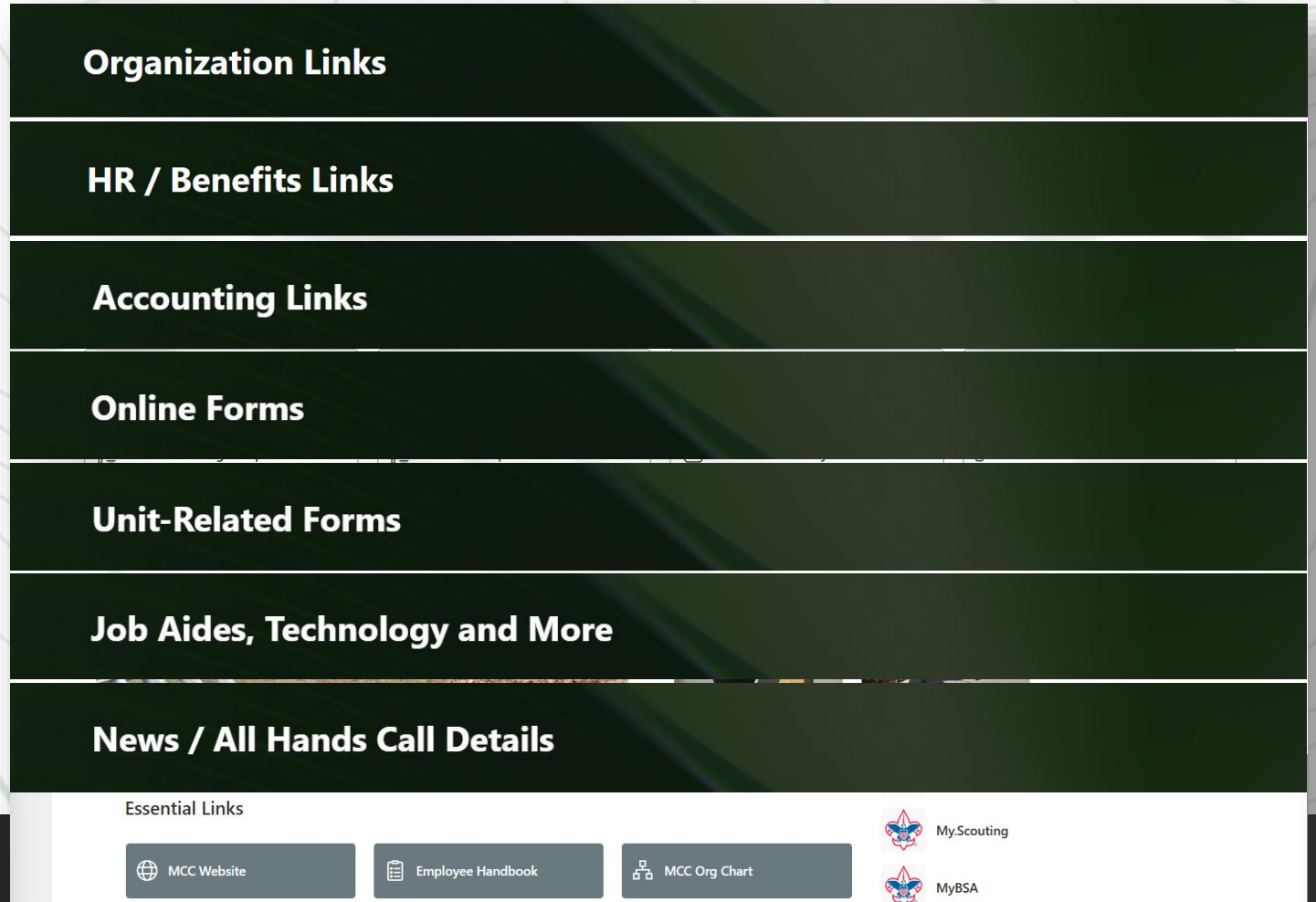




Delivering your communications FASTER

APP/Web development & support, custom marketing materials support

SharePoint



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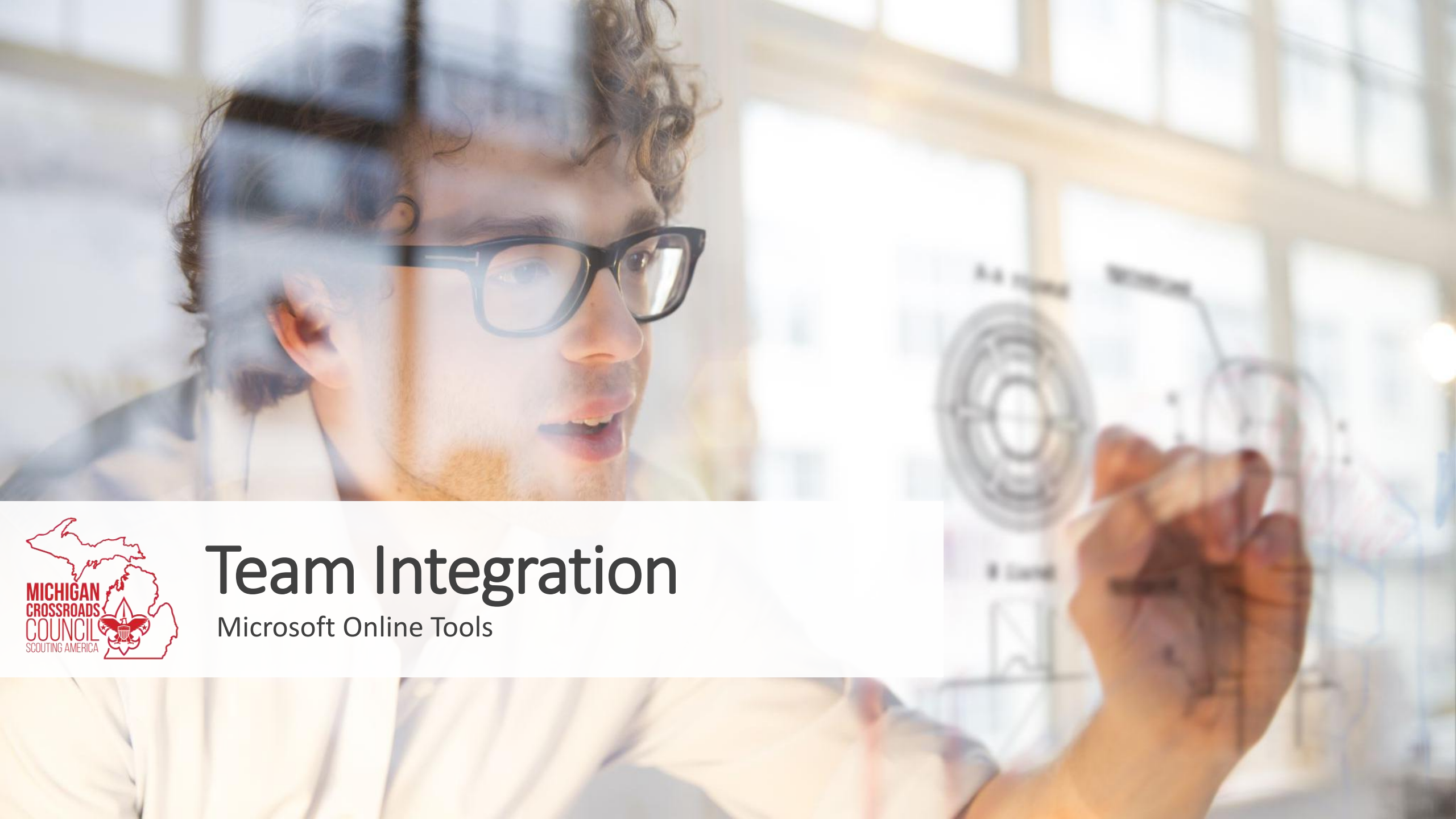
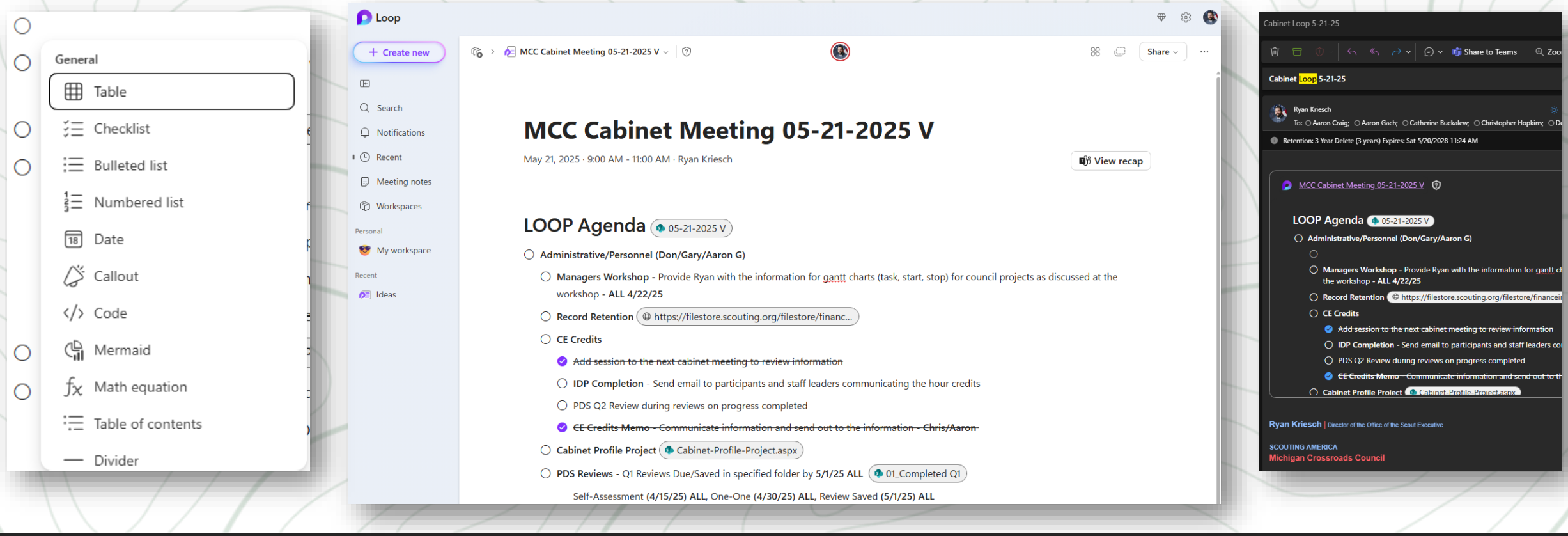
- File Sharing
- Staff Portal / Board Dashboard
- Customized Page Editing
- News and Updates
- Linking to other sites/documents



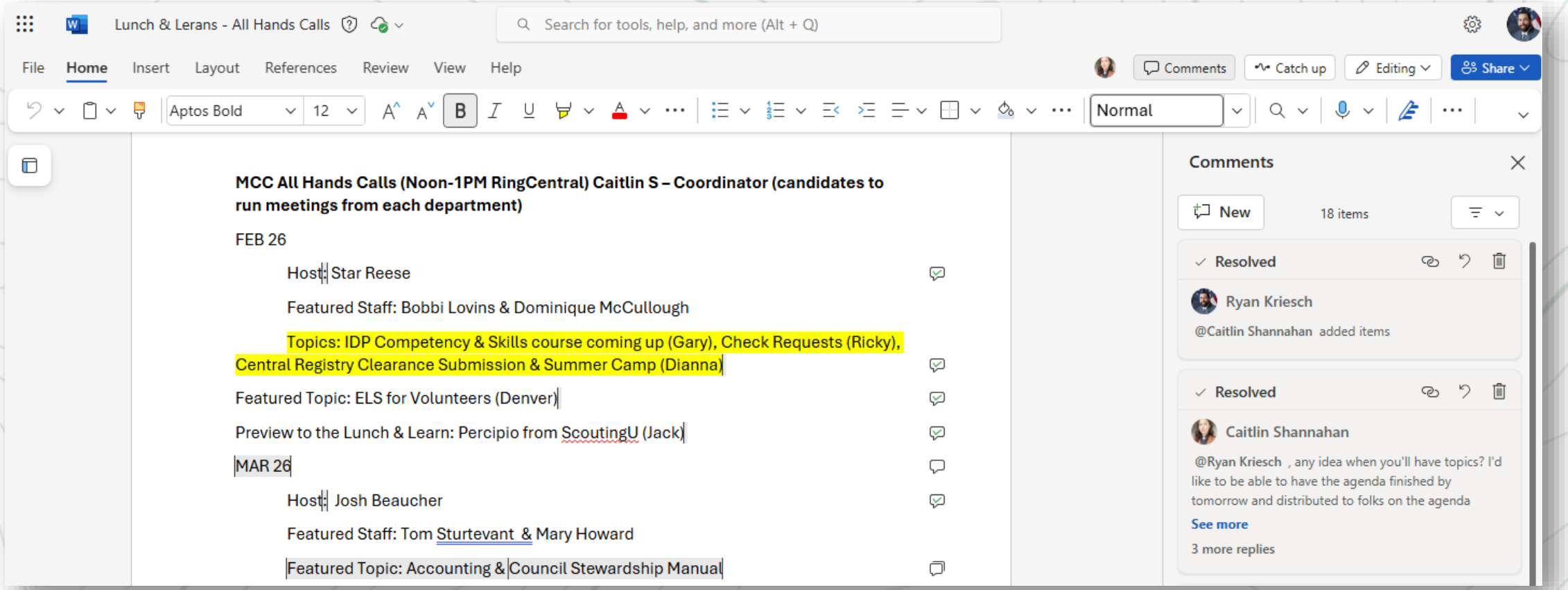
Team Integration

Microsoft Online Tools



Processes & Tools to make your team STRONGER and more EFFICIENT

Component Utilization, Interactive Task Management, Multi-platform Utilization with MS Office Tools



Processes & Tools to make your team STRONGER and more EFFICIENT

Component Utilization, Interactive Task Management, Multi-platform Utilization with MS Office Tools

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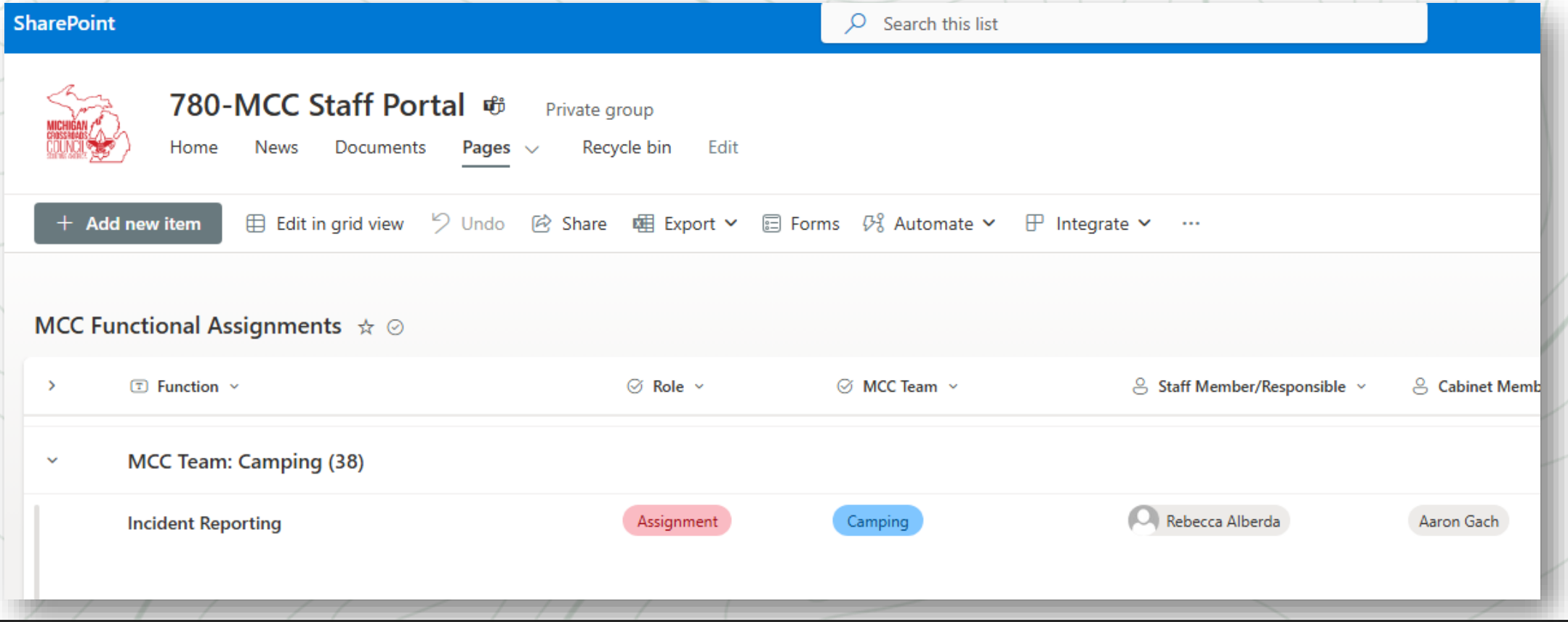
Data Management

Systems and Tools to Improve Operations



RACI Solutions to Projects and Data

Like Excel, Ability to Automate, Networked with Global Address Book, and Multiple Views

Microsoft Lists

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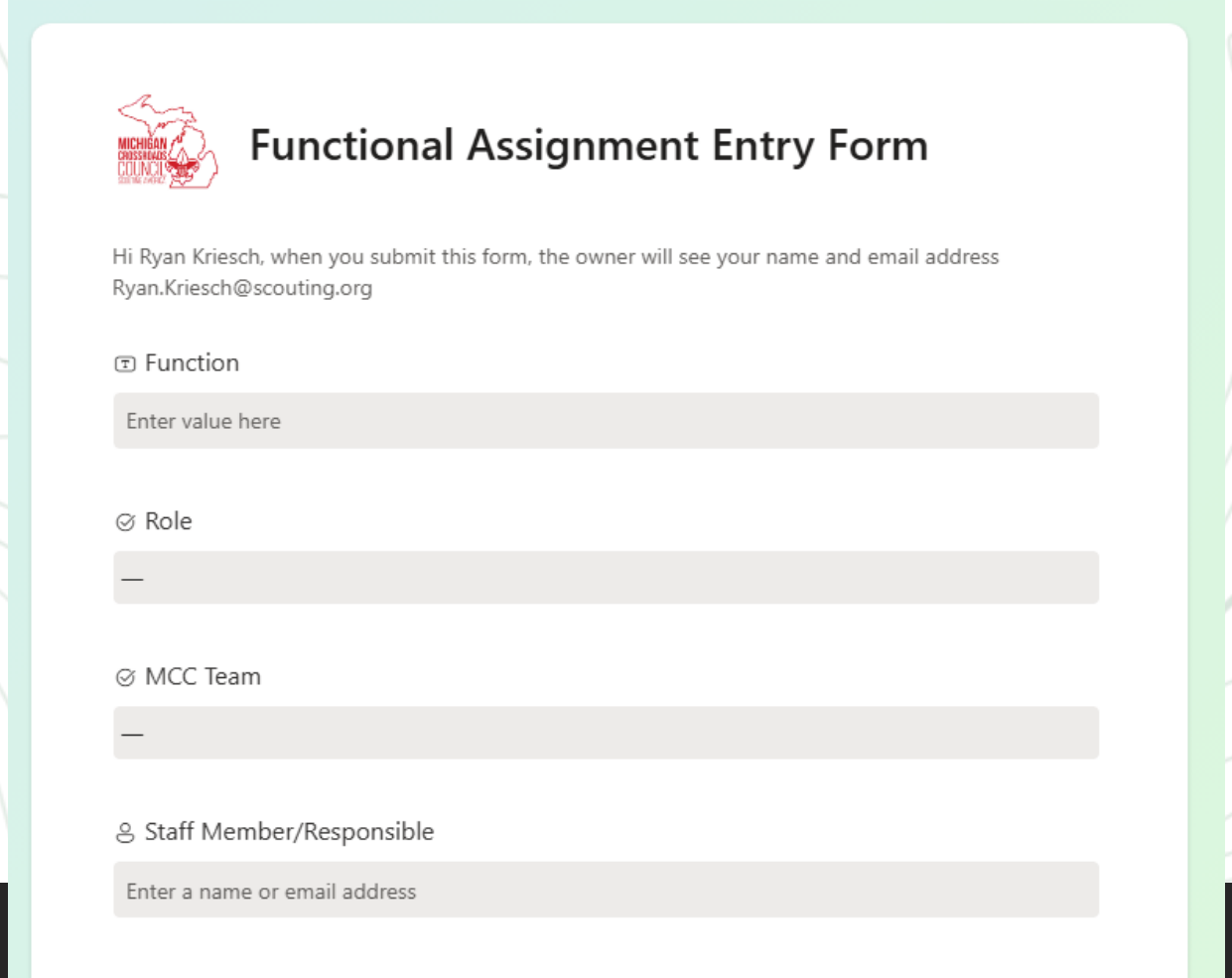
Michigan Crossroads Council



- Organize data for Projects.
- Development of easy-to-use forms.
- Integrated with Global Address Book.
- Ability to share with external users.
- Ability to utilize other MS tools to automate interactions.
- Ability to set notifications.
- Integration and adoption varies depending on the project.

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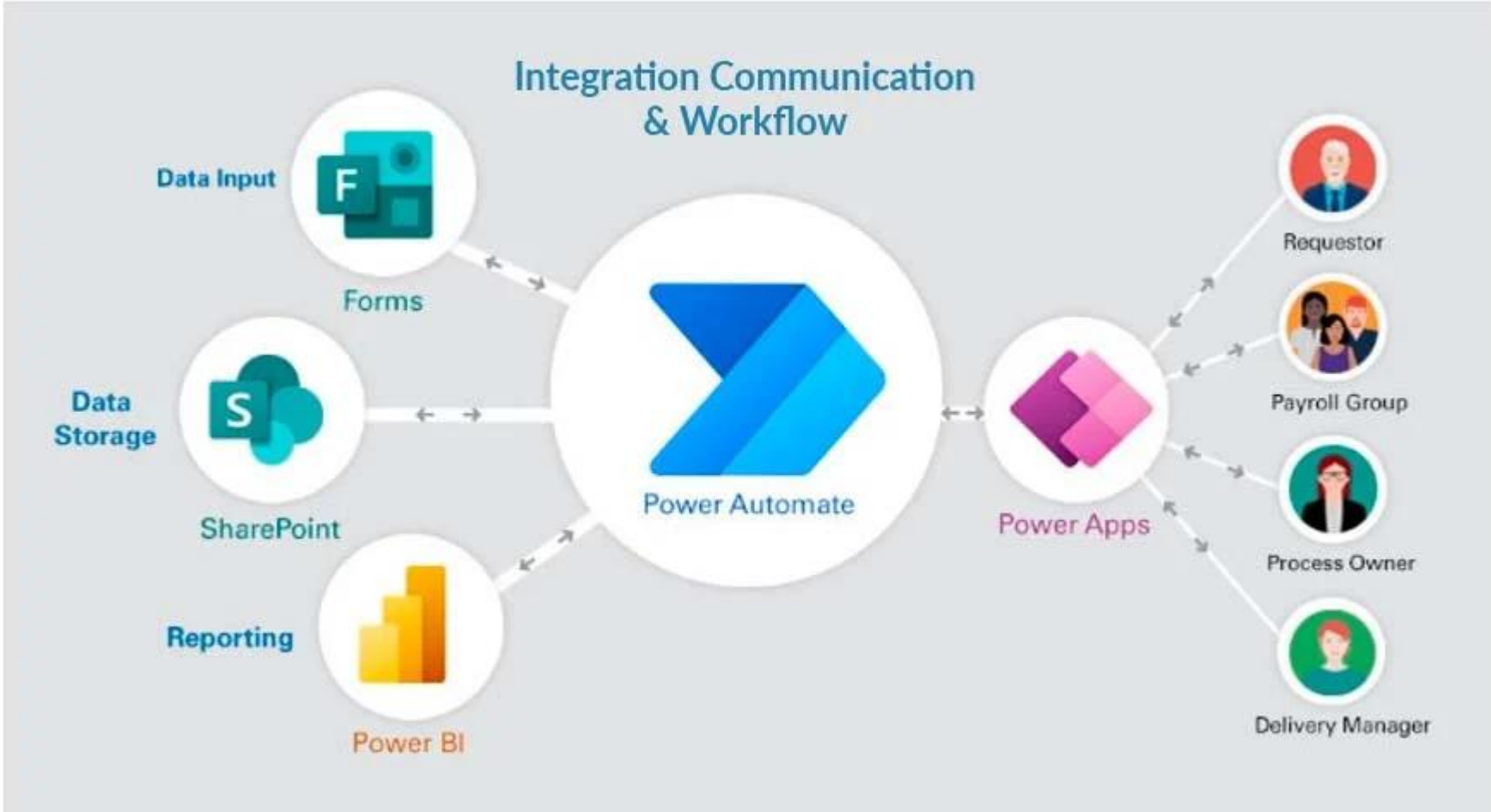
Automated Tools

Interactive tools to improve communications

Automated Tools



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Administrative Tools

Assisting with HR, Risk Management, & Record Retention

Administrative Tools

HUMAN RESOURCES

- Employment Process
- Position Description
- Job Posting
- Tips for Screening Resumes
- Interviewing Process
- New Hire Documentation
- Mentoring Plan
- Hiring Manager Checklist
- Hiring Manager Scheduling Guide
- Onboarding Guide to Day One
- Meetings with Leadership/Departments
- Employee E-Learning
- DOB Preparation
- IDP Planning/Goal Setting

RISK MANAGEMENT

- Incident Reporting
  - Documents
  - Education
  - Platform for management of reporting of incidents
  - Process and automated communication tools

RECORD RETENTION

- Developing a process for cataloging records
  - Managing locations
  - Retention plan
  - Accountability plan
  - Searchable database
  - Automated notifications

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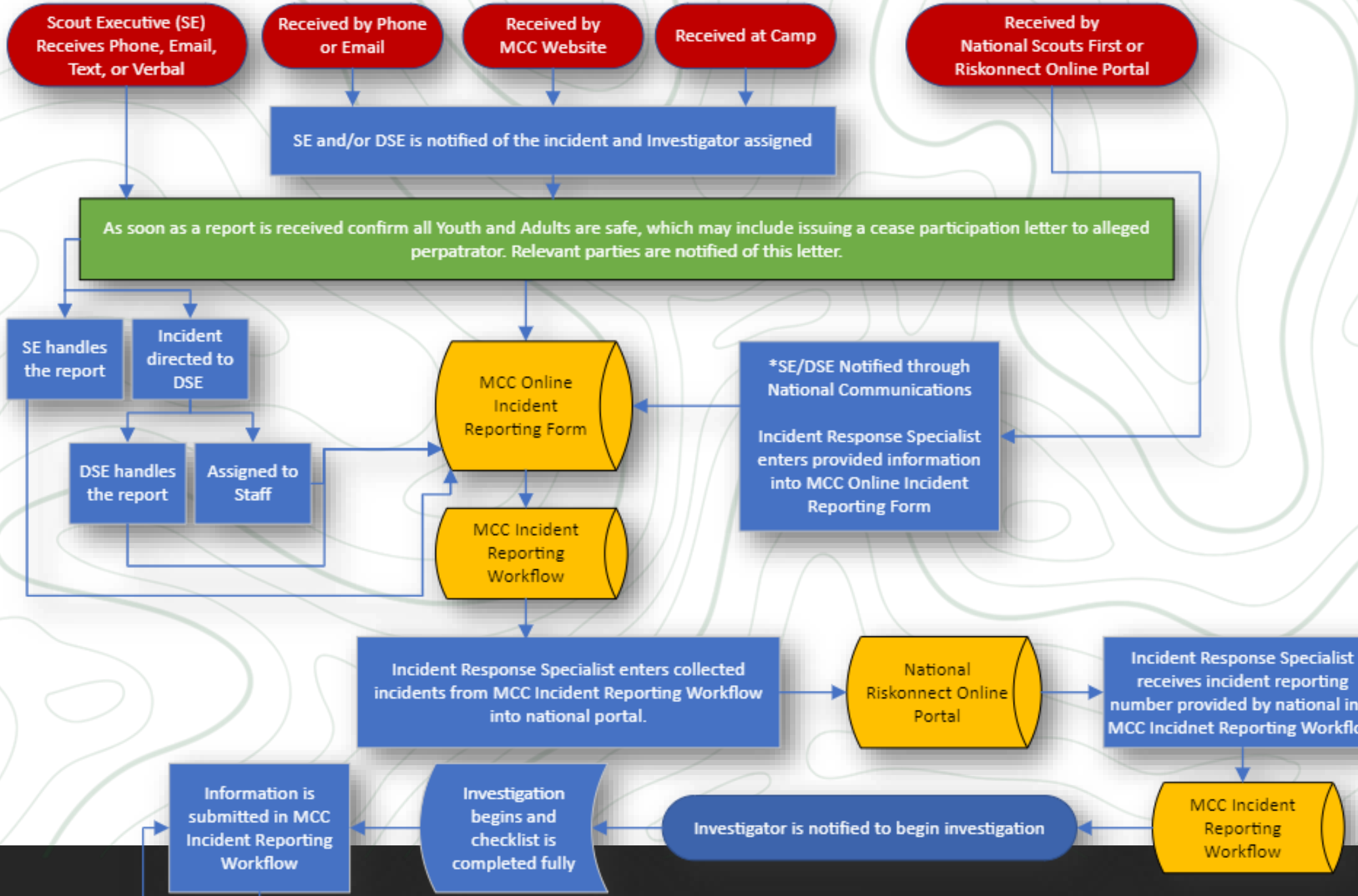
Process Mapping

Developing easy to ready visuals for large projects


Scout Executive (SE) Receives Phone, Email, Text, or Verbal
Received by Phone or Email
Received by MCC Website
Received at Camp
Received by National Scouts First or Riskonnect Online Portal
SE and/or DSE is notified of the incident and Investigator assigned
As soon as a report is received confirm all Youth and Adults are safe, which may include issuing a cease participation letter to alleged perpatrator. Relevant parties are notified of this letter.
SE handles the report
Incident directed to DSE
DSE handles the report
Assigned to Staff
MCC Online Incident Reporting Form
*SE/DSE Notified through National Communications
Incident Response Specialist enters provided information into MCC Online Incident Reporting Form
MCC Incident Reporting Workflow
Incident Response Specialist enters collected incidents from MCC Incident Reporting Workflow into national portal.
National Riskonnect Online Portal
Incident Response Specialist receives incident reporting number provided by national into MCC Incidnet Reporting Workflow
MCC Incident Reporting Workflow
Investigator is notified to begin investigation
Investigation begins and checklist is completed fully
Information is submitted in MCC Incident Reporting Workflow

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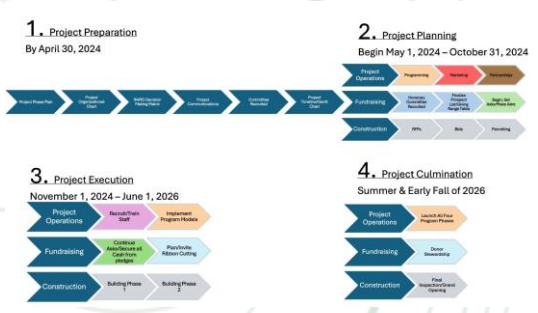
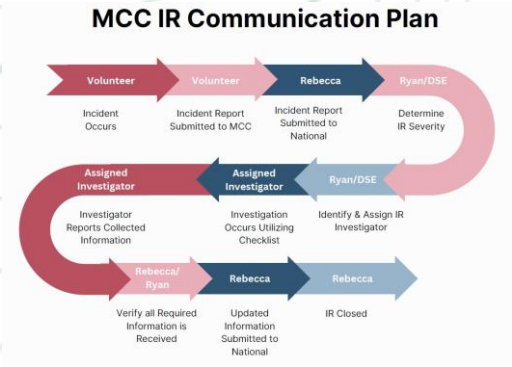
Project Management

Tools to improve communications

Project Management





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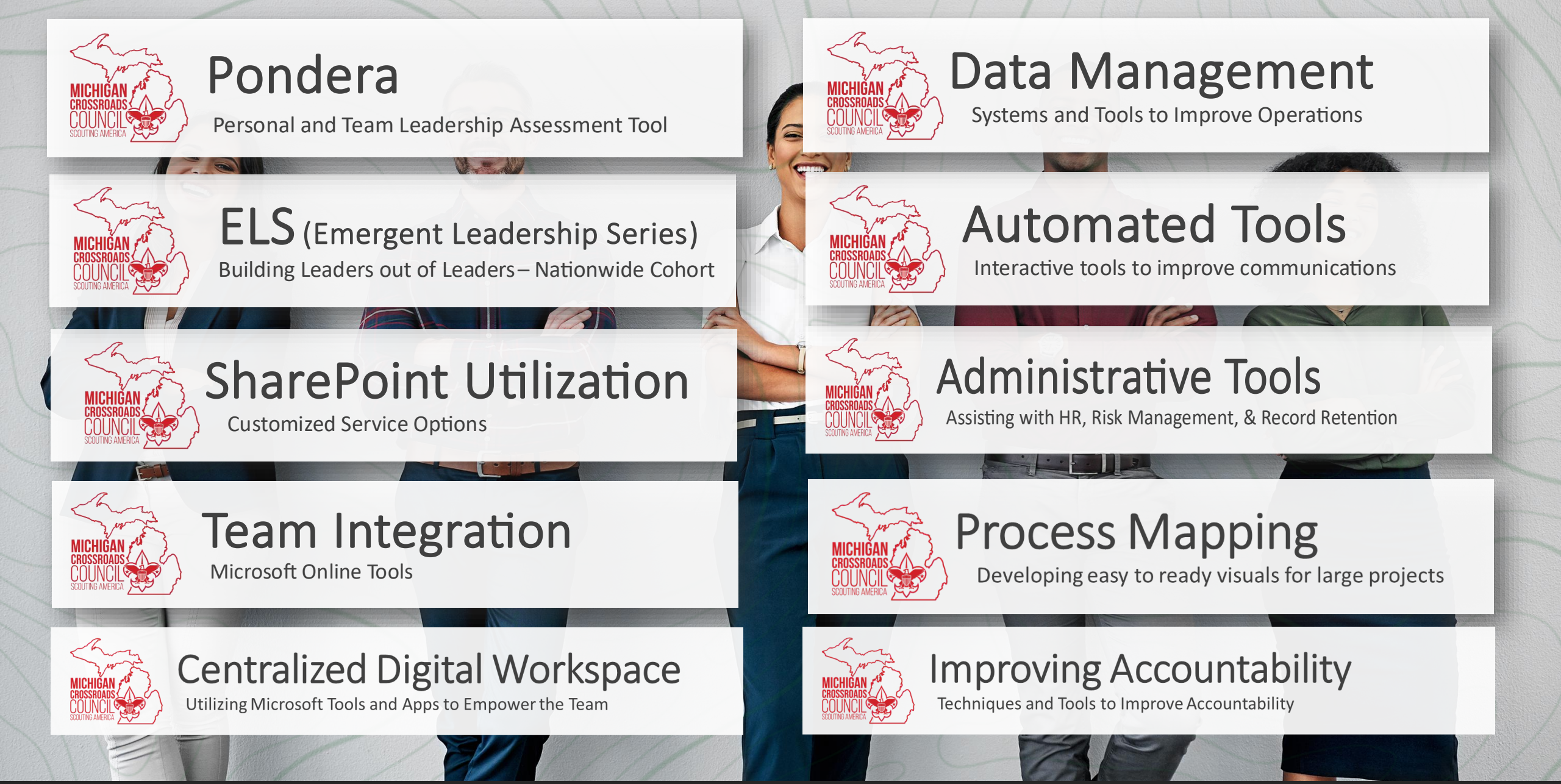
- Basic Communication Plan
- Critical Path
- Dashboard
- Flowchart
- Gantt Chart
- Kanban Task Lists
- Logistics Plan
- Organizational Chart
- Project Charter
- RACI & RAPID
- Resource Roster
- Risk Matrix
- Sprint
- Task List



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Centralized Digital Workspace

Utilizing Microsoft Tools and Apps to Empower the Team

Improving Accountability

Techniques and Tools to Improve Accountability

Solutions to BETTER, FASTER, STRONGER operations!

Let's THRIVE Together!

MICHIGAN CROSSROADS COUNCIL SCOUTING AMERICA

Thank you

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Ryan Kriesch | Director of the Office of the Scout Executive

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