JORDAN SANDOE

Member Care Manager

HIRED SEPTEMBER 18, 2018



MY GOALS AT WORK

ONE YEAR - IHave developed a well-rounded Member Care team to support the needs of the Council and its volunteers. Efficient and accurate responses and support for volunteer and any outside group our team may interact with.

THREE YEAR - Potentially in a new leadership role in **Program Operations.**

FIVE YEAR - Open to all possibilities that may be available in 5 years. Maybe it is a new role, maybe it is a new role within a new council.



MY COMMUNICATION PREFERENCES

Text/Email, In person meetings

MY INDIVIDUAL DEVELOPMENT GOALS

SHORT TERM - 1. Develop as a Strategic Leader

- 2. Strengthen Operational Excellence
- 3. Invest in People Development
- 4. Champion Inclusion and Belonging

LONG TERM - Continue cultivating my leadership to strengthen the Scouting movement while empowering fellow professionals to grow, lead, and thrive in service to youth.

TRUSTED ADVISOR/MENTORS AT WORK

Aaron Craig, my first field director. Marc Richardson, John Pelletier

WHAT I AM REALLY GOOD AT OR MOST VALUABLE THING **ABOUT ME AT WORK**

Organization, Well-versed in many platforms used in Scouting.



HOW I LIKE TO BE RECOGNIZED AT WORK

Paid time off, bonuses.

MY PERSONAL VISION AND MISSION STATEMENT

To be a steadfast and compassionate leader who ensures every young person has access to the life-changing experiences of Scouting—building character, forming friendships, and creating memories that last a lifetime.

To support and grow the Scouting movement by delivering exceptional member care, empowering volunteers, and advancing systems that make Scouting more accessible and impactful for all. Grounded in the values of the Scout Oath and Law, I strive to cultivate opportunities that inspire youth to lead with integrity, serve with purpose, and reach their full potential.

IMPORTANT PEOPLE/PETS IN MY LIFE

Pat - Mother

Gary - Father

Closest/Best Friends

Andrew

Ben

lade

Chase and Alyssa

Wilder - Nephew (son of Chase)

Indy - Niece (Daughter of Chase)

Hudson - Nephew (son of Andrew)

WHAT I AM REALLY GOOD AT OR MOST VALUABLE THING ABOUT ME AT HOME

It may be more OCD, but cleanliness and organization are key at home.

FAVORITE QUOTE

"We never fail when we try to do our duty, we always fail when we neglect to do it."

PERSONAL GOALS AT HOME - THREE YEARS

Continuing to be more financially independent.

PERSONAL GOALS AT HOME - FIVE YEARS

To own my home and quit renting. Higher priority on my personal health and wellness.

MY FAVORITE...

DRINK

Dr. Pepper - Creme Soda

FOOD

An authentic Bolognese

RESTAURANT

Drake's

SPORT

Volleyball

RECREATIONAL ACTIVITIES

Playing volleyball, coaching volleyball, spending time at the lake

COLOR

Blue

VACATION

An All-Inclusive in the Dominican Republic









