The individual will be notified by e-mail 60-days before their membership expires.

MCC Membership Renewal Fees are (effective April 1, 2024): Youth and Participants: \$170 Exploring Participants: \$50 Adults: \$80 Scout Life Subscription: \$15 Merit Badge Counselors (not registered elsewhere): \$25

For all youth and adult members of Scouting America

All registrations are for 12 months. For example, if your current registration expires on 12/31/2024, your renewed membership will be 1/1/2025 through 12/31/2025.

Registration periods cannot be changed. All multiple positions have the same expiration date, so you renew only once per year.

Registration periods for new members start on the day they join and expire the first day of the month 12 months later. For example, if a Scout joins on 8/14/2024, their initial membership term will be 8/14/2024 through 8/30/2025. The following year, the membership term will be from 9/1/2025 to 8/30/2026.

For all youth and adult members of Scouting America

Valid e-mail addresses are essential

- Youth must be linked to a parent or guardian e-mail.
- Adults must have an e-mail.
- The system has no way to detect kick-back or undeliverable e-mails.
- Make sure to add @scouting.org to your safe sender list.
- If renewal notices are not received, check junk e-mail box.
- Unit leaders should remind all members to check their My.Scouting account to see if everyone has a correct e-mail address. Updates to e-mail addresses can be made in My.Scouting or Scoutbook.

For all youth and adult members of Scouting America

Units have a choice to make: Membership renewal can be completed either by the individual or the unit.

Now let's look at <u>Unit</u> <u>Member Renewal</u>!

Membership Renewal Unit Pay

- Unit Key-3 will get monthly reports on who is due to renew.
- Using the My.Scouting/Roster tab, the unit selects which members they are renewing.
- The unit can choose not to renew a member (opt-out). The unit can also change the Scout's Life subscription settings for each person as part of unit member renewal.
- The unit pays with a credit card or electronic fund transfer payment (ACH) or Pay-at-Council.
- Unit Member Renewal will NOT eliminate the reminder e-mails to each family until the membership is renewed.

Introduction to Unit Member Pay

A unit's Key 3 can process renewals on behalf of members of their unit. The system allows you to select all or specific individuals to renew. You can also do this multiple times during the month so if you leave someone off you can always renew their membership later.

Introduction to Unit Member Pay

 Reminder e-mails to Individual Members do not stop until the membership is paid, so if using Unit Member pay, please notify those members prior to 60 days before the member's expiration date.

Unit-Pay does not preclude an individual from using the self-pay function. If they do, the unit will be blocked from double-paying.
 If the unit pays first, the individual will be blocked from double-paying.

Unit Membership Renewal



When you get an e-mail reminding you that someone's membership is due:

- 1. Sign in to My.Scouting.org,
- 2. Click Organization Manager,
- 3. Click Roster,
- 4. Select the individuals to renew (see Renewal Status column),
- 5. Click "Renew"

Notes:

- You will need to do this almost every month.

 You can also do this multiple times during the month so if you leave someone off you can always renew their membership later.

- You can Opt-Out a member from renewing if you know they have left the unit. Once Opt-Out is selected, it can only be unselected by the local council. A pop up will appear asking you to confirm that you are opting out the selected individual. After confirming, a success message will be displayed.

Unit Membership Renewal

my.Scouting Organization Manager								
Troop 0301 John R. Ben	tley Youth Fund INC	0				_		_
	Roster Q. Search	•	Are you sure you want to opt out the selected members from automatically renewing their membership?			Are you sure?		
"alle				Cance		Ed Profile		⊽ Filter
Troop 0301	☑ Name	¢	Member ID	Role	Gender	Renewal Status	Opt Out	Expiration Date
Cognitization Manager	Mary Homeson	in ind	1000000	Committee Chair	F	Initiated	0	03/31/2024
Unit Renewal	Logar Logar	-	100000	Youth Member	м	Initiated	0	03/31/2024
Unit Pin	Marque Farmes			Youth Member	м	Initiated	0	03/31/2024
Unit Dashboard Roster	Jeffre Series	N.	stead	Scoutmaster (+ Robust)	м	Initiated	0	03/31/2024
2 18 M	12							



Opt-Out Screen Example

You can Opt-Out a member from renewing if you know they have left the unit. <u>Once Opt-Out is selected and</u> <u>confirmed, it can only be unselected</u> <u>by contacting</u>

support@michiganscouting.org. A

pop up will appear asking you to confirm that you are opting out the selected individual. After confirming, a success message will be displayed.

Unit Membership Renewal - Pay at Council Option



To pay at the council, select "Print" and then "Unit Payment of Membership Renewal". This will produce a pdf document to be taken to the local council to submit payment for the renewal.

Note that you must "Pay at Council" if a member is receiving MCC financial assistance.

Unit Membership Renewal - Pay at Council Option



Print and take this form to the Scout office.

Unit Membership Renewal

t Paid Membership Renewal	
John I	Scout Life Subscription
Ггоор 0010	
Committee Member (MC) ✓ Primary Position	Current Expiry Date: 12/31/2023 Future Expiry Date: 12/31/2024
Show Multiple Registrations	
	Scout Life Subscription
Cortney	Scout Life Subscription
Cortney	Scout Life Subscription Current Expiry Date: 12/31/2023 Future Expiry Date: 12/31/2024
Cortney Troop 0010 New Member Coordinator (NM)	Current Expiry Date: 12/31/2023

A list of members you have selected to renew will display.

- Check that the Scout Life selection is correct; the system defaults to yes, subscribed!
 Poviow multiple
- 2. Review multiple positions, if desired. You can change primary position or change multiple positions as appropriate.
- 3. To go back for any reason, select "Back to roster".
- 4. Click "Create Renewal Orders" to proceed.

Unit Membership Renewal

E	James Golmon Traditional Adult	Committee Member	\$168.00	Remove	×
	Item		Price		
	BSA Adult Registr Council Fee		\$65.00 \$103.00		
	Subtotal:		\$168.00		
	Administrative Fee: Credit Card Processing Fee (2%)		\$5.04		
	TOTAL AMOUNT DUE:		\$173.04		
-	AMOUNT PAID:		\$0.00		
Card Secu	re, 1-click checkout with L	ink V	\$0.00	Security code	4
Card Secu ard nur	re, 1-click checkout with L	ink 🗸 VISA 🧰 🚭 🖓	DS bank account	Security code	•
Card Secu ard nur 1234 y providir ull nam	re, 1-click checkout with L nber 1234 1234 1234 ng your card information, you alli e	VISA 🂽 🥰 O	DS bank account	cvc	•
Card Secu ard nur 1234 y providir ull nam	re, 1-click checkout with L nber 1234 1234 1234	VISA 🂽 🥰 O	Expiration date	cvc	•
Card Secu ard nur 1234 y providir ull nam First a ountry	re, 1-click checkout with L mber 1234 1234 1234 ng your card information, you all e nd last name or region	VISA 🂽 🥰 O	Expiration date	cvc	
Card Secu ard nur 1234 y providir ull nam First a ountry	re, 1-click checkout with L mber 1234 1234 1234 ng your card information, you all e nd last name	VISA 🂽 🥰 O	Expiration date	cvc	
Card Secu ard nur 1234 y providir ull nam First a ountry	re, 1-click checkout with L nber 1234 1234 1234 ng your card information, you all e nd last name or region d States	VISA 🂽 🥰 O	Expiration date	cvc	

A Payment Summary page displays a recap of what will be paid if paying electronically by credit card or ACH.

1. At the top of the page, you can remove an individual from the renewal and if it had scout life you'd be one more opportunity to remove the scout life subscription.

2. You can select if you want credit card or ACH.

3. Once the payment information is entered you can safely secure your payment information for future use by selecting "Save Payment Method."

You would then follow the prompts to submit the payment once your payment has been processed.

The payment screen defaults to the credit card option.

4. When done select "Submit Payment"

Unit Membership Renewal - Using Previously Stored Payment Information



If your unit already has a credit card or ACH payment saved, you will be presented with a recap along with the last saved payment method used. Select "Pay with Saved Payment Method".

You have the option to remove someone from the renewal. Or when you select the icon to the right

of Remove, there is one last opportunity to remove a Scout Life subscription.

As always, you will have the opportunity to change the payment method by selecting "Pay with New Method".

Unit Membership Renewal – Credit Card Payment Confirmation

Olun Tradit	\$153.00	Remove	>
Subtotal:	\$153.00		
Administrative Fee: Credit Card Processing Fee (3%)	\$4.59		
TOTAL AMOUNT DUE:	\$157.59		
AMOUNT PAID:	\$157.59		
Payment has been processed.			

Payment has been processed message will display.

Print this screen for your records by selecting "control P."

Unit Membership Renewal – ACH Payment Confirmation

Oluv Traditi		\$153.00	Remove	
Item	Price			
BSA Youth Registration (Trad.)	\$85.00			
Council Fee	\$53.00			
Scout Life Domestic Rates	\$15.00	Remove Sco	ut Life	
Subtotal:		\$153.00		
Administrative Fee: Credit Card Processing Fee (3%)		\$4.59		
TOTAL AMOUNT DUE:		\$157.59		
AMOUNT PAID:		\$0.00		

A Transaction Pending message will display if a payment has already been submitted within the last 30 minutes. This is to prevent the possibility of duplicate payments.

Ie: John Doe and Jane Doe were renewed in one transaction. Key 3 realized they left off two renewals. Billy Smith and Sam Johnson were then renewed within 30 minutes immediately following John and Jane Doe. The system will see that as a possible duplicate payment and will return the message below.

For all youth and adult members of Scouting America

That completes unit member pay!

E-mails to unit Key-3 are sent at 60days before expiration. <u>The grace</u> <u>period is 90 days.</u> After that, the member drops.

Membership Renewal Unit Pay

- Unit Key-3 will get monthly reports on who is due to renew.
- Using the My.Scouting/Roster tab, the unit selects which members they are renewing.
- The unit can choose not to renew a member (opt-out). The unit can also change the Scout's Life subscription settings for each person as part of unit member renewal.
- The unit pays with a credit card or electronic fund transfer payment (ACH) or Pay-at-Council.
- Unit Member Renewal will NOT eliminate the reminder e-mails to each family until the membership is renewed.

Answers to FAQ's

✓ The Key-3 will get monthly reports on who is due to renew in the next 60 days, who renewed and who dropped.

Unit-Pay does not preclude an individual from using the self-pay function. If they do, the unit will be blocked from double-paying.
 If the unit pays first, the individual will be blocked from double-paying.

CONGRATULATIONS! YOU ARE DONE WITH UNIT MEMBER RENEWAL!

For all youth and adult members of Scouting America

Youth Receiving Financial Assistance

- If the support is coming from the MCC, payment can be made on an individual basis or by unit pay to renew that member.
- The membership must be renewed using Pay-at-Council.
- There is no ability for either the individual or unit to pay only part of the fees owed when using on-line payment.

Resources

UNIT RENEWAL DATES

Unit Renewal Date the Unit Dashboard



Member Renewal Date on Roster



Resources

RENEWAL DATES District Resources

at Roster > Reports in my.scouting.org





MCC Unit / Member Renewal Page

- Unit Renewal : michiganscouting.org/unit-resources/unit-renewal/

MCC Member Renewal Page

- Family / Individual Payment : michiganscouting.org/renewal/
- Unit Member Payment : michiganscouting.org/unit-resources/unit-renewal/

MCC Pages have timelines, demonstration videos, etc... to help with your questions.

<u>National Information on Unit and Membership Renewal</u> <u>scouting.org/resources/unit-and-membership-renewal</u>

As a note: the renewal system updates often, so changes do occasionally take place!

QUESTIONS? Contact your Unit or District Commissioner!