# **MISCOUTING** FORWARD

Michigan Scouting Key Program and Operational Updates

### **THREE PRIMARY REASONS FOR CHANGE NOW**

#### 1. Deficit position since inception as MCC

Year	MCC Losses	Outdoor Adventures Losses	MCC Scouts BSA Membership	MCC Cub Scout Membership	Scouts BSA at MCC Summer Camps	Cub Scouts at MCC Summer Camps
2013	\$(1,706,426)	\$(357,907)	20,324	42,808	7,789 (38.3%)	2,588 (6.0%)
2014	(339,586)	(186,421)	20,241	42,707	7,571 (37.4%)	2,740 (6.4%)
2015	(1,309,385)	(105,993)	19,419	41,627	7,074 (36.4%)	2,442 (5.9%)
2016	(1,589,860)	(535,103)	17,998	39,621	7,326 (40.7%)	2,070 (5.2%)
2017	(646,708)	(349,010)	16,351	39,002	6,558 (40.1%)	2,167 (5.6%)
2018	(581,755)	(138,853)*	15,260	40,440	6,471 (42.4%)	2,292 (5.7%)
2019	(\$679,447)	(\$339,148)				

\*NOTE: None of the annual financial results for Outdoor Adventures include any allocation for MCC/ management overhead. Through 2017 the annual financial results for Outdoor Adventures did not include any allocation for depreciation. In 2018 we began including 5% depreciation.

- 2. With the changes in vacancies, retirements, BSA bankruptcy and COVID 19 it is the perfect storm for implementing the change.
  - No Summer fundraising events scheduled
  - No Summer camp operating
  - There is time to implement the changes and normalize before getting back up to full speed in September.
- **3. Challenges** from the National organization for our FSC based structure;
  - Membership
  - Finance

### **MORE DISTRICT LEVEL OPPORTUNITIES**

During the fireside chats districts were asking for more opportunity to execute program and training at the district level.... this structure accommodates that. Districts asked for more voice on the council level......this structure allows for that on the program committees and through the Division Operating Boards. These are just two examples of the positive change being made to listen to our member's needs. We have reduced positions at varying levels to create significant budget savings as well.

Also, we are not changing District boundaries, in nearly all cases the district professional staff remains the same faces. These changes are on the professional staff team and at the state Board level, not the district or unit levels.

### What's Not Changing

- Service to Units
- District Boundaries and Structure
- District Professional Staff
- District Volunteer Structure

#### What is Changing

- Four Field Service Councils (FSC) to two Divisions (East and West)
- More District Program Opportunities and Empowerment
- Professional Team Structure to create efficiencies
- Program Equipment Provided for Activities and Events

### Economics forces us to:

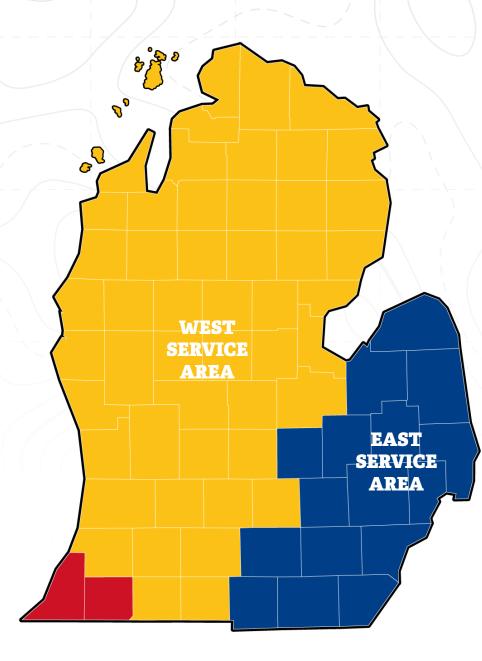
- Alignment and become one MI Scouting community served through an East and West Division
- Streamline processes
- Work more efficiently to serve the Scouting community
- Take advantage of digital platforms for information and communication
- Change some of our traditional methods of doing business "just because that's the way we have always done it"

### We will commit to:

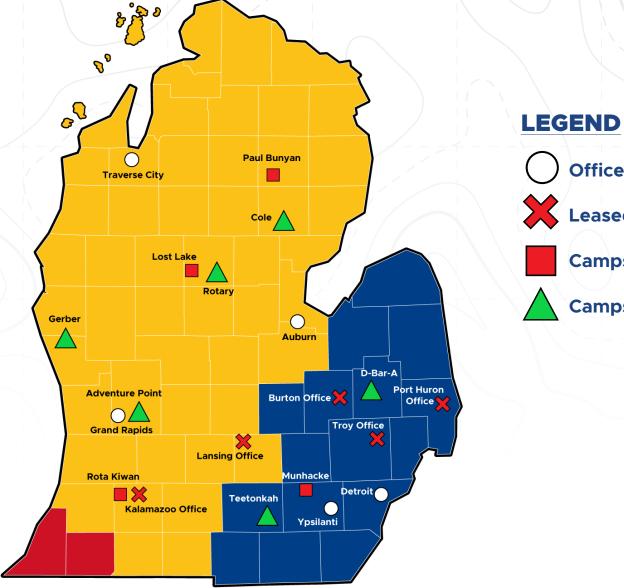
- Stronger customer focus and service
- Open lines of communication and avenues for more member input
- More program opportunities closer to you
- $\cdot$  More modernized camp settings
- Finding ways to ease burdens being imposed from the National BSA
- $\boldsymbol{\cdot}$  Maintaining the future of Scouting in Michigan

We heard you – we are responding More Voice at the Division and MCC level – not less

## MICHIGAN CROSSROADS COUNCIL

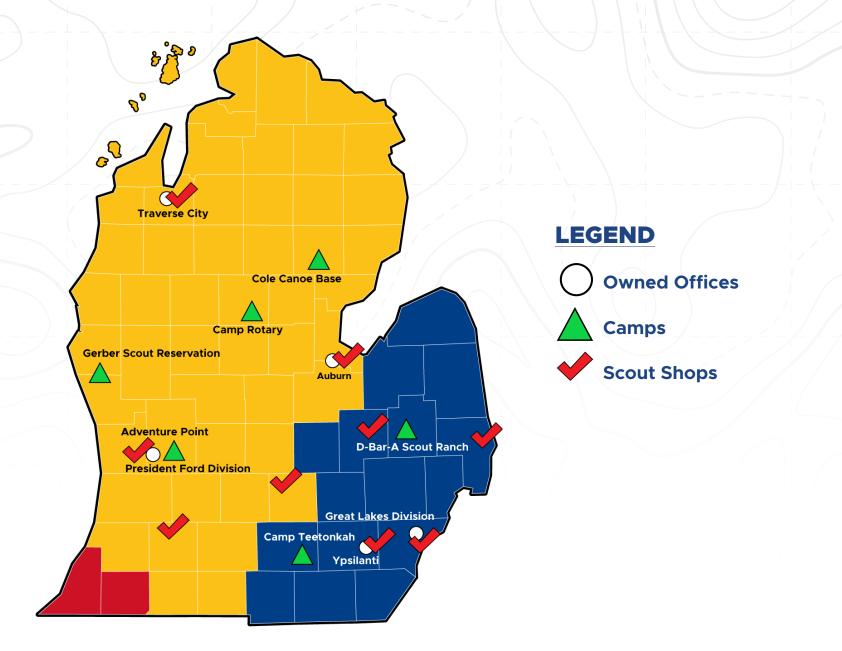


## **CURRENT CAMPS, OFFICES & LEASES MAP**

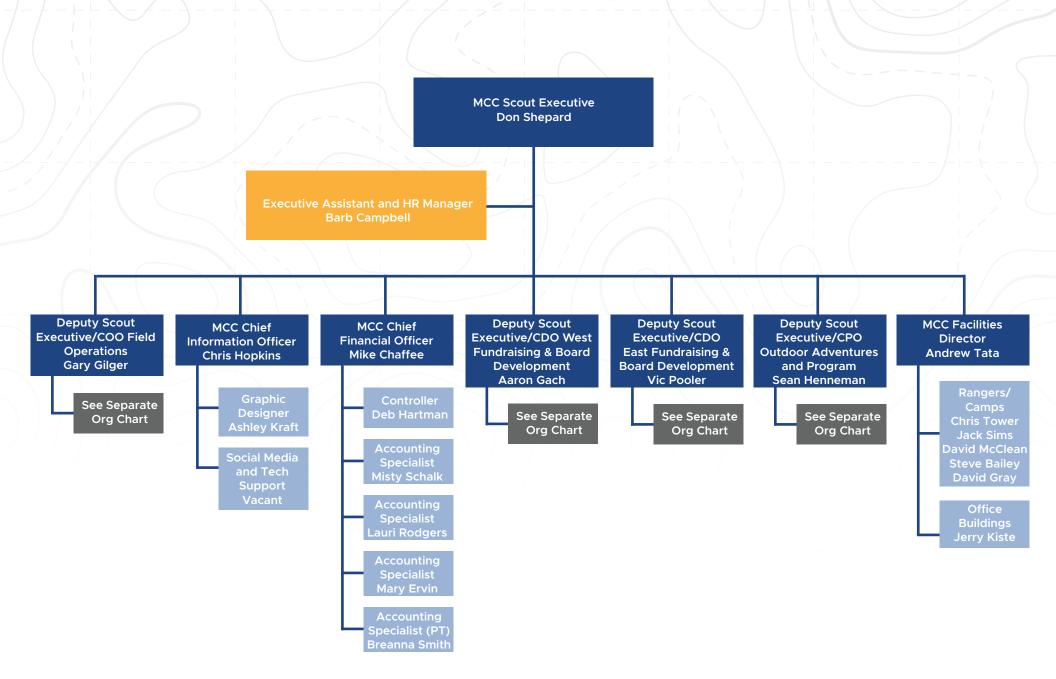




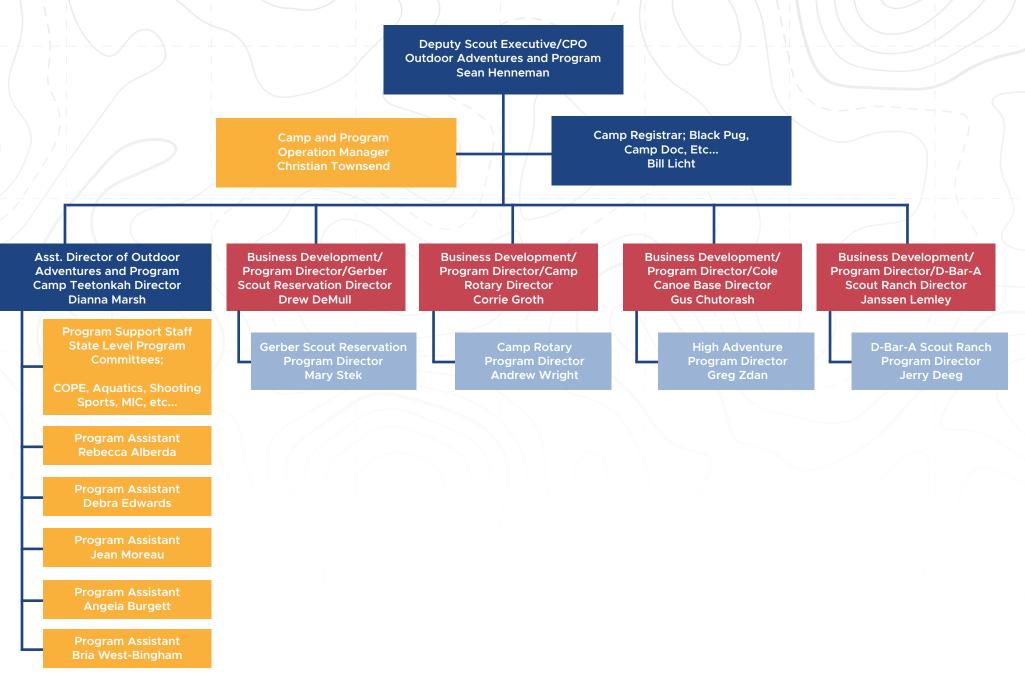
### **VOLUNTEER SERVICE MODEL**



### **MCC CABINET**



### **MCC OUTDOOR ADVENTURES/PROGRAM**



### **MCC FIELD OPERATIONS**

MCC Deputy Scout Executive Field Operations Gary Gilger

Director of Field Services President Ford Division Jeff Whitten Director of Field Services Great Lakes Division Leon Bell

Membership Services Director/ Registration and Program Fees MCC Catherine Buckalew

Product Sale Specialist Alanna Bonar

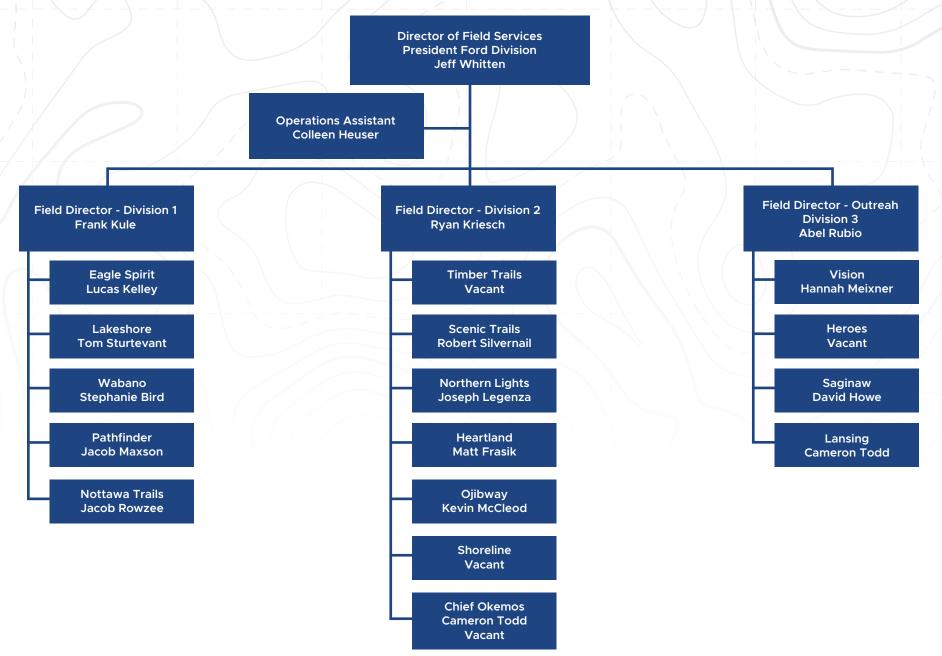
Data Assistant Mary Howard

Data Assistant Ann Norris

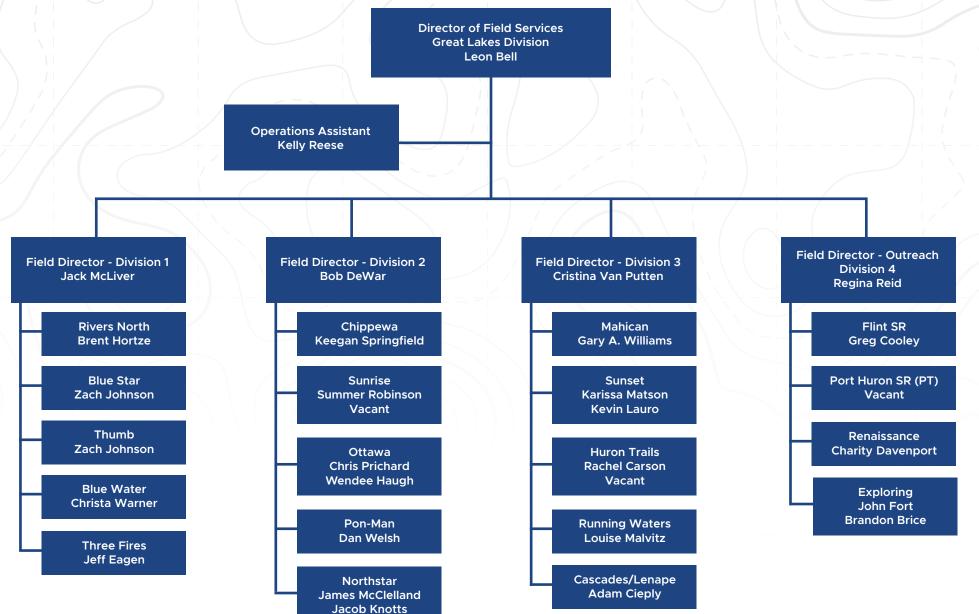
Data Assistant Barbara Webster

Data Assistant Hattie Robertson

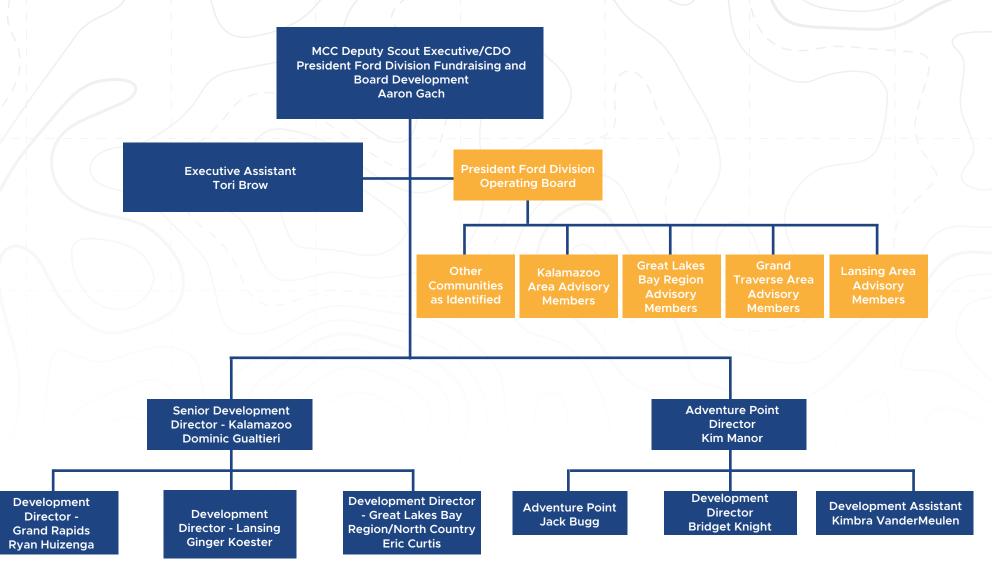
## **OPERATIONS WEST -PRESIDENT FORD DIVISION**



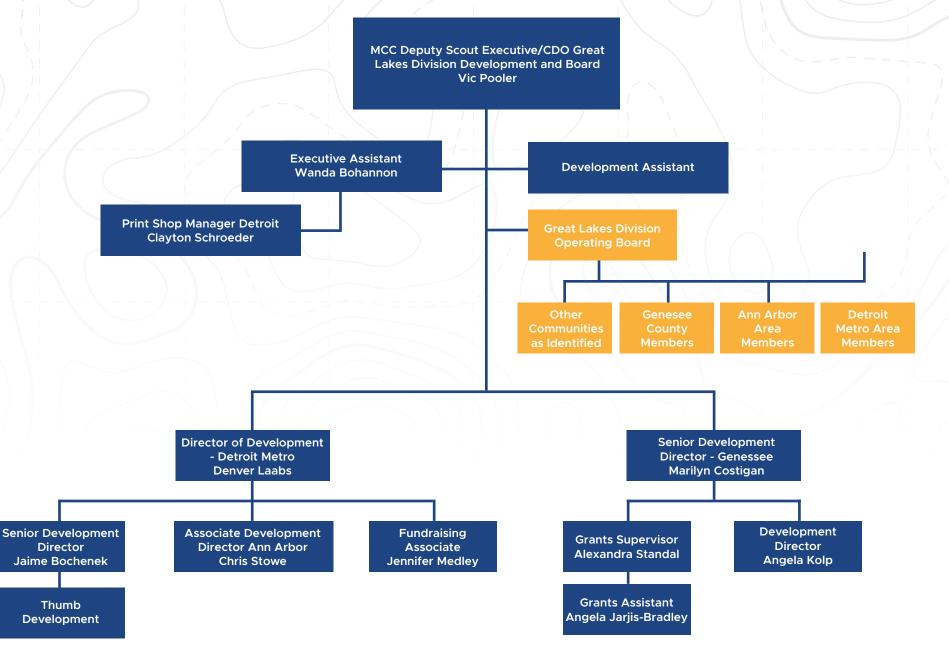
## **OPERATIONS EAST -GREAT LAKES DIVISION**



## DEVELOPMENT WEST -PRESIDENT FORD DIVISION



### **DEVELOPMENT EAST -GREAT LAKES DIVISION**



## FALL 2020 SCENARIOS JOINING YOUTH MEMBERS

			New Youth Joinii	ng	
	8-2020	9-2020	10-2020	11-2020	12-2020
New youth monthly fee	\$79.50	\$11.00	\$11.00	\$11.00	\$11.00
		\$80.00	\$11.00	\$11.00	\$11.00
			\$88.50	\$11.00	\$11.00
				\$93.00	\$11.00
	-				\$97.50
New youth full fee	\$183.50	\$177.00	\$170.50	\$164.00	\$157.50

MONTHLY \*\*New members must pay up front a \$25 Joining Fee + Prorated National Registration Fee + Prorated Insurance Fee through December of 1/12 each month + monthly fee to cover 2021 recharter fee

FULL FEE\*\*New members must pay up front a \$25 Joining Fee + Prorated National Registration Fee + Prorated Insurance Fee through December of 1/12 each month + 2021 Recharter and Program Fees

## FULL PAY UP FRONT SCENARIO FOR YOUTH

	12-2020	1-2021	2-2021	3-2021	4-2021	5-2021	6-2021	7-2021	8-2021	9-2021	10-2021	11-2021	12-2021	Full Recharter Fee for 2022 Membership Fee \$72 + Program Fee \$60
Existing members only	\$126.00													\$132.00

						New	Members	Joining						
January		\$151.00												\$132.00
February		$\sum$	\$140.50											\$132.00
March				\$130.00										\$132.00
April					\$119.50									\$132.00
Мау						\$109.00								\$132.00
June	/	<i> </i>	-//-	- 22			\$98.50							\$132.00
July								\$88.00						\$132.00
August (monthly fee increases to \$72)									\$80.00					\$132.00
September										\$69.50				\$132.00
October											\$59.00			\$132.00
November									$\frown$			\$48.50		\$132.00
December													\$38.00	\$132.00

\*\*On August 1, 2021 the National Registration Fee goes from \$66 to \$72.

\*\*New members must pay up front a \$25 Joining Fee + Prorated National Registration Fee + Prorated Council Program Fee through December of 1/12 each month

## MONTHLY PAY SCENARIO FOR YOUTH MEMBERS

	12-2020	1-2021	2-2021	3-2021	4-2021	5-2021	6-2021	7-2021	8-2021	9-2021	10-2021	11-2021	12-2021
Monthly Fee for Existing Members Only	\$66.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00

					New Me	mbers Join	ing						
January monthly		\$102.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
February monthly			\$102.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
March monthly				\$102.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
April monthly					\$102.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
May monthly						\$102.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
June monthly							\$102.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
July monthly	//							\$102.00	\$11.00	\$11.00	- \$11.00 -	\$11.00	\$11.00
August (monthly fee increases)	1								\$108.00	\$11.00	\$11.00	\$11.00	\$11.00
September monthly										\$108.00	\$11.00	\$11.00	\$11.00
October monthly											\$108.00	\$11.00	\$11.00
November monthly												\$108.00	\$11.00
December monthly													\$108.00

\*\*Monthly fee is based on the \$72 required to recharter with National in December and the \$60 Council Program Fee divided by the number of months left in the year

\*\*New members must pay up front a \$25 Joining Fee + 1/12th Prorated National Registration Fee + \$5 Monthly Council Program Fee

## FULL PAY UP FRONT SCENARIO FOR ADULT

		Assuming these are new leaders												
	12-2020	1-2021	2-2021	3-2021	4-2021	5-2021	6-2021	7-2021	8-2021	9-2021	10-2021	11-2021	12-2021	Full Recharter Fee for 2022 Membership Fee \$42 + Insurance Fee \$12 = \$54
Pay Once for existing members only	\$54.00													\$54.00
January		\$54.00												\$54.00
February			\$49.50											\$54.00
March		$\sum$		\$45.00										\$54.00
April					\$40.50									\$54.00
May						\$36.00								\$54.00
June							\$31.50							\$54.00
July	/		1 1					\$27.00						\$54.00
August			$\langle \rangle$						\$22.50					\$54.00
September										\$18.00				\$54.00
October											\$13.50			\$54.00
November												\$9.00		\$54.00
December													\$4.50	\$54.00

\*\*\$42 Annual Registration Fee and \$12 Annual Insurance Fee = \$54)

\*\*Each month is prorated by 1/12th the \$42 Annual Registration Fee and \$12 Insurance Fee

\*\*In December at recharter time each member will pay the full membership fee and insurance fee totaling \$54

### **MONTHLY PAY SCENARIO FOR ADULT**

		Assuming these are new leaders joining											
	12-2020	1-2021	2-2021	3-2021	4-2021	5-2021	6-2021	7-2021	8-2021	9-2021	10-2021	11-2021	12-2021
Monthly Fee for Existing Members Only	\$54.00	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
January monthly		\$58.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
February monthly			\$58.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
March monthly				\$58.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
April monthly					\$58.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
May monthly						\$58.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
June monthly							\$58.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
July monthly								\$58.50	\$4.50	\$4.50	\$4.50	\$4.50	\$4.50
August (monthly fee increases)	-								\$58.50	\$4.50	\$4.50	\$4.50	\$4.50
September monthly	-									\$58.50	\$4.50	\$4.50	\$4.50
October monthly											\$58.50	\$4.50	\$4.50
November monthly												\$58.50	\$4.50
December monthly													\$58.50

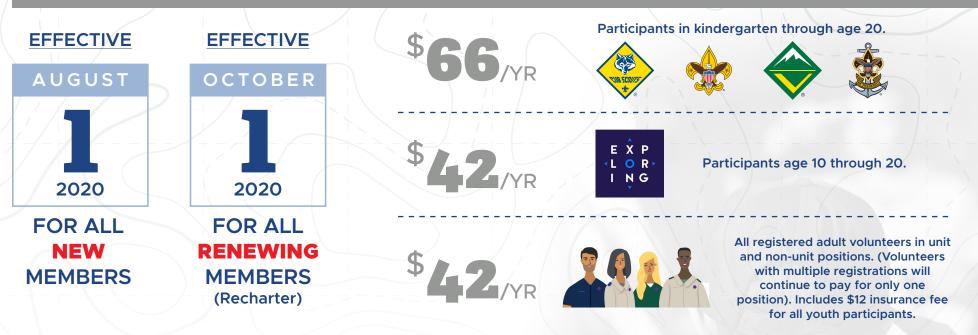
\*\*The National Registration Fee is \$42. (\$42 Membership Fee + \$12 Insurance Fee = \$54 per year)

\*\*Each month is calculated at 1/12th of the \$42 Annual Registration Fee and the \$12 Annual Insurance Fee = \$58.50.

\*\* In December we will have pre-collected the full membership fee at \$4.50 per month.

## **2020 BSA NATIONAL MEMBERSHIP FEES**

### **ANNUAL MEMBERSHIP FEE**



### **NEW-MEMBER JOINING FEE**



No joining fee for Exploring participants or for any youth previously registered in any BSA program. No joining fee for transfers from one program to another.

### **UNIT RECHARTER FEE**



## **ADDITIONAL UPDATES**

### MCC PROGRAM FEE



- Signature Events for Scouts and Families
- Campsite Rental
- Adult Basic Leader Training
- Council Partner Discounts and Offers

For all registered youth members in Cub Scouts, Scouts BSA, Venturing and Sea Scouting.

Includes \$12 insurance fee for all youth participants.

### **UNIT REGISTRATIONS & RECHARTER OPTIONS**

Unit Recharter and registration will have two options: (1) Unit collects and manage all fees

(2) Unit signs up to participate in **SCOUTPAY** system with their Unit Service Executive.

# **PAYMENT OPTIONS:**

- Monthly Payment
- Yearly Payment (\$126)

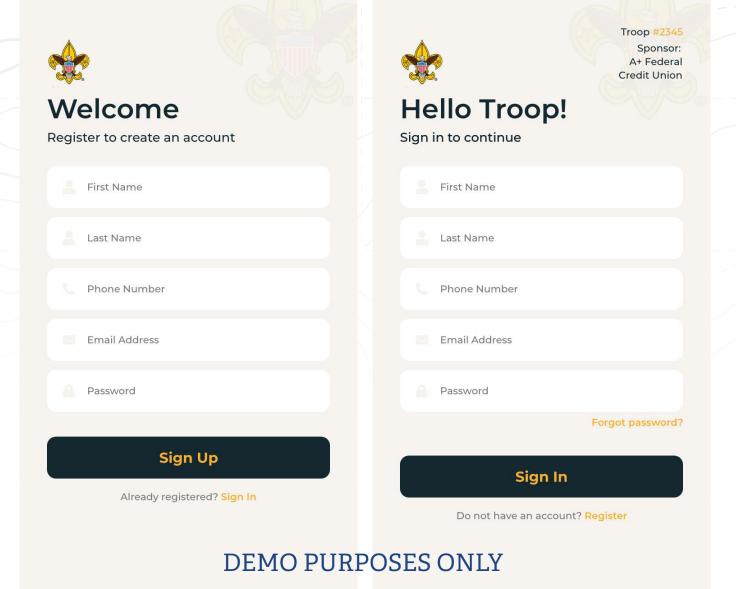
### SCOUTPAY MEMBERSHIP PAYMENT PORTAL

### **FEATURES:**

- Easy Payment System
- Family and Unit Management Tools & Reports

### See ScoutPay FAQ's for more information





BOY SCOUTS OF AMERICA MICHIGAN CROSSROADS COUNCIL

' Troops

PayersUsers

TransactionsFamily Plans

Christopher Hopkins christopher.hopkins @scouting.org

€ Log Out

Q Search anything here....

Т	roop Dir	ectory							
	listing of troops	-		Sort By: A	All 🝷	Show: Act	ive -	🔁 Ad	d New
	Unit No	Unit Type	FSC	Ci	ty		Sponsori	ng Org	ſ
	01	Pack	Great Lakes	Gr	and Rap	ids	A+ Feder Credit Ur		A
	02	Post	Water and Woods	s De	etroit Lar	ising	Sabre		Sabre
	03	Crew	Southern Shores	Gr	and Rap	ids	A+ Feder Credit Ur		A
	04	Тгоор	President Ford	Ar	nn Arbor		Texas Dis System	sposal	<u></u>
	05	Pack	Great Lakes	Gr	and Rap	ids	Heritage Title		۲
	06	Crew	Water and Lakes	Fli	int		KPG Commer	cial	kpg
	07	Тгоор	Water and Lakes	Gr	rand Rap	ids	Pinpoint Strategie		PinPoint
Sł	nowing: <mark>7 Result</mark>	5		2 3	×			Total: 1	022 Troops

**0** 

DEMO PURPOSES ONLY

BOY 5COU'TS OF AMERICA'	Q Search anyt	hing here				<b>Č</b>	< Payme
		ons History ents happened throu				Sort By: All -	
🖍 Troops	Date	Payer	Phone	Amount	Туре	Paid Via	o Bes Bes o Uni
Transactions	Dute	ruyer	Phone	Amount	iype		Scout In
Family Plans	12/12/2019	Michel Jo.	523-345-8768	\$20.00	Single	DISC	First
b Payers 🛎 Users	12/12/2019	John Wayne	345-627-2578	\$12006	Single	Visa	Last
	12/12/2019	Tylor Swift	257-746-2345	\$24.00	Recurring	MasterCard	Phor
	12/12/2019	Zahra Zamin	123-444-7896	\$45.00	Single	DISC	Paymen
	12/12/2019	Daud Kim	345-879-6566	\$300.00	Recurring	AMEX	MasterCare
Logged in: Christopher Hopkins	12/12/2019	Mohammad Farruk	444-666-7845	\$50.00	Recurring	Visa	Paymen
<ul> <li>christopher.hopkins</li> <li>@scouting.org</li> </ul>	12/12/2019	Zahra Zamin	123-444-7896	\$40.09	Single	MasterCard	Card
🕒 Log Out	Showing: <b>7 Result</b>	s		3 >	To	tal: 1022 Transactions	Card
							Save card da
		D	EMO PUI	RPOSES	SONLY		

BOY 5 MICHIG

<	9	₽		≡
Paym	ent Cheo	kout		
		e Payment P \$120.0 th • Scoul Acces		-
Scout I	nformatior	ı		
2 Fin	st Name			
💄 Las	it Name			
Tro	op Number			
			De not kr	10W7
C Ph	one Number			
En En	aail Address			
Paymer	nt Method			
MasterCaro	DISCOVER	VISA		X
Payme	nt Informa	tion		
An	nount			
Ca	rd Number			
(C) Val	id Till	cvv		
Ca	rd Holder Name	2		
Save card o	lata for future p	payments		<b>~</b>
	Proceed	to Confirn	'n	

### RESOURCES

Frequently Asked Questions (FAQ's)

### SCOUTPAY MEMBERSHIP PAYMENT PORTAL

#### What is **SCOUTPAY**?

ScoutPay is a payment portal for parents to pay the annual membership and program fees to the Michigan Crossroads Council.

What will the **SCOUTPAY** system be used for? The ScoutPay system will allow Scouting families to pay the annual membership fee (\$66) and the annual program fee (\$60).

The **SCOUTPAY** system will collect the payment based on options available that you select. Option 1) Yearly payment or Option 2) monthly payment

Does **SCOUTPAY** know which unit I am with? Each family will be issued a unique URL from their unit. This will direct families to the page specific for their unit. Unit information including unit type, unit number, community and Chartered Organization will be prepopulated when using the ScoutPay system.

#### When can **SCOUT**PAY be used?

The ScoutPay system will be available year-round for new famlies and returning Scout families to pay their annual membership and program fees.

#### Who has access to SCOUTPAY?

Scouting parents will have full control over their online account. Unit Leaders (ie: Committee Chair, Cubmaster, Scoutmaster, Crew Advisor) will have "read only" access available to their units they are primary registered with.

Our unit information changed, how will this be updated in **SCOUTPAY**?

Council system administators will have the ability to update unit information.

Can I view my unit's information in **SCOUTPAY**? Yes. Unit leaders (ie: Committee Chair, Cubmaster, Scoutmaster and Venturing Crew Advisors) will have the ability to login to view and print information for their unit and individual Scouts. Our Scout would like Boys' Life magazine, will the **SCOUTPAY** system collect Boy's Life subscription fees?

Yes. During the checkout process Scout parents will have the ability to add-on the Boy's Life subscription for their child.

Will the **SCOUTPAY** system allow me to additional Scouts in my family?

Yes. The ScoutPay system will allow Scout parents to add additional members to their account.

Will I be able to change my information in the **SCOUTPAY** system?

Yes. Each Scouting family that uses the ScoutPay system will have the ability the update their information including address, phone, and credit card number.

Is the **SCOUT**PAY system secure? Ves Using the latest SSL certificates and e

Yes. Using the latest SSL certificates and encryption and leading payment processing services, your personal information are protected to industry standards.

Can I view my unit's information in **SCOUTPAY**? Yes. Unit leaders will have a login to view and print information for their unit.

Does **SCOUTPAY** integrate with the Internet Recharter system?

At this time, the ScoutPay payment system does not integrate with the annual Internet Recharter process. It is a seperate service provided to MI Scouting families.

My credit card is expired or delined. What do I do in the **SCOUTPAY** system?

You can update your credit card information at any time during the payment cycle by logging in and updating your payment information.

Does **SCOUTPAY** system accept E-Checks? The ScoutPay system does not accept e-checks at this time. We are investigating and looking into adding this feature after the initial roll-out of the system.

I have additional questions about **SCOUTPAY**. Who do I contact? Contact us via email at scoutpay@michiganscouting.org





Michigan Scouting Key Program and Operational Updates

# **QUESTIONS** communications@michiganscouting.org

6/2/20