



Scoutbook Incentive Frequently Asked Questions

1. When will I know if our unit is eligible for the **Scoutbook** incentive?
 - a. Eligible units will be notified the week of December 12th via an email to the Unit leader. There will be further instructions with the email to help you with your enrollment.
2. When will my subscription start?
 - a. If you are new to **Scoutbook**, your subscription will start on January 1, 2018.
 - b. If you already are a subscriber, your current subscription will be extended one year.
3. When we add Scouts later in 2018, are they also covered? Two examples: when WEBELOS crossover into a troop and when new Cubs are recruited in the spring.
 - a. In general, no. Only Scouts listed on the Recharter are covered.
 - b. Webelos crossing over are covered if both the Pack and the Troop qualified for the incentive.
 - c. Details about adding additional Scouts will be given in the December 12th communications.
 - d. Units should drop any members from the **Scoutbook** registration if they have left the unit.
4. If we did not meet the requirements for the incentive but we are still interested in signing up for **Scoutbook**. What is the process?
 - a. Go on line and sign up directly.
5. We currently use *TroopMaster/PackMaster* or another management tool. Can we apply the incentive to these products?
 - a. No. The incentive is specific to **Scoutbook**. You can transfer your current records to **Scoutbook**. There are helpful instructions available from **Scoutbook** so you will not need to enter as all new information.